

## QUALITY POLICY

BOMBA ELIAS SA, from its birth back in 1965 has been aimed at facilitating both companies and individuals, their needs in the transfer of fluids of different types always using cutting-edge technology with own products derived from R & D and others from suppliers of great solvency. This is intended to give our customers an excellent service through our proven quality and certified by the competent agencies.

We want to continue to be a leader company on the field, innovative and with high quality product, in which our customers fully trust those products that, since their inception, have always gone well, both nationally and internationally.

In order to achieve this business goal, we have the ISO 9001: 2015 certificate applicable to the manufacturing of centrifugal, peripheral, self-suction, submersible pumps, swimming pool purifying units and gear pumps, as well as the commercialization of accessories for their installation.

Our value is the pursuit of perfection or the passion for excellence, such as love for the well done, and ethics, such as the construction of value over time through sustainability, transparency and the valorization of people.

**The ELIAS PUMP Quality Policy in addition to the above is described in the following points:**

- The Quality Policy will aim to achieve customer satisfaction at all times ensuring that the product and service delivered offer maximum quality.
- The quality management system and the quality it self is the preferred framework to be achieved by BOMBA ELIAS and all its personnel as a priority.
- It is a goal of BOMBA ELIAS to achieve quality in all aspects above our competitors and make a difference.
- It is a commitment to meet the requirements for continuous improvement within the system and is continually reviewed for improvement.
- In the Company as with customers or suppliers, good personal treatment in all areas is an objective to be achieved by BOMBA ELIAS
- Implementation of the Prevention and Evaluation of Occupational Hazards Plan, and the use of PPE by operators.
- computerization of the Indicators of the processes and activities necessary to achieve the established objectives, in order to improve the information obtained, and apply it to the system.

**THE PRESIDENT**

A handwritten signature in black ink, appearing to read 'Francisco Elias', written over a horizontal line. Below the signature, the name 'Francisco Elias' is printed in a small, black, sans-serif font.